



LIMITED WARRANTY

COSTAR VIDEO SYSTEMS ("Costar", "we", "us", "our") warrants to the original consumer/purchaser for the applicable period set forth below, that the products we sell are free from defects in material and workmanship, except as otherwise indicated below.

PRODUCTS AND EXCEPTIONS		WARRANTY PERIOD
Positioning Devices		Six (6) Months Parts and Labor
Recording Devices (VCR's)	Exceptions: Heads - 6 months parts and labor on all time lapse models, 90 day parts and labor on event recorder heads	One (1) Year Parts and Labor
Hi-Speed Dome Systems	Exceptions: 6 months parts and labor on all pan & tilt assemblies used in continuous motion. Units must be powered by an approved power supply with ESD protection for Data and video feeds	
Camera Enclosures	Exceptions: 1 year parts and labor on heater & blower kits	Two (2) Year Parts and Labor
Monitors	Exceptions: 90 days parts and labor on the CRT	
Observation Systems	Exceptions: 90 days parts and labor on the CRT	
Observation System Cameras	Exceptions: 5 years parts and labor on the sensor	
Professional Cameras	Exceptions: 5 years parts and labor on the sensor	Three (3) Year Parts and Labor
Mounting Equipment		
Digital Processors (Controllers, Keyboards, Quads, and Multiplexers)		
Digital Video Recorders	Exceptions: 1 year parts and labor on CR4000SM	
Lenses	Exceptions: 1 year parts and labor on motorized zoom lenses	Five (5) Year Parts and Labor
Multi-Channel Power Supplies		Limited Lifetime Under Normal Use

ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THESE PRODUCTS IS LIMITED IN DURATION TO THE WARRANTY PERIOD SPECIFIED ABOVE.

This warranty does not cover:

- a) damage to the finish of fittings or accessories caused by the use of cleaning solvents/chemicals or improper cleaning methods;
- b) damage to any products based on or resulting from installation or repair, misuse or abuse (including but not limited to , excessive operating conditions), or alteration or adjustment, whether performed by a contractor, service company or yourself;
- c) damages resulting from failure to reasonably clean, care for or maintain a product;
- d) any products we sell that have been moved or removed from their original installation site.

In no event will Costar be liable in contract, in tort, in strict liability or otherwise for any special, indirect, incidental or consequential damages for a breach of the Warranty or otherwise with respect to its products. The liability of Costar under the Warranty or otherwise with respect to a product shall not exceed the purchase price received by Costar from the purchaser of such product.

If you believe that a product fails to meet the above limited warranty, you should contact the place of purchase or notify us in writing

prior to expiration of the applicable warranty period set forth above at the following address:

**COSTAR VIDEO SYSTEMS
2720 COMMODORE DRIVE, SUITE 150
CARROLLTON, TEXAS 75007
ATTENTION: SERVICE DEPARTMENT**

You must have a Return Authorization (RA) number to return any product. Please call the following number to obtain a RA number:

1-888-694-STAR (7827)

All returns must be received within 30 days of the issuance of the RA number. Notification should include a description of the product, the RA number, model number and how the product fails to meet the above warranty. Upon receipt of a written claim under this limited warranty and evidence of the date of purchase or installation, and after inspection by an authorized Costar representative, at our option and in our sole discretion, we will either repair or replace the product with a Costar product of the same or similar type and size. If, as determined by Costar, repair or replacement of the product is not commercially practical or cannot be completed in a timely manner, we may elect to refund the actual purchase price paid for the product upon verification by providing a copy of your invoice, receipt or bill of sale.

COSTAR WILL NOT BE LIABLE FOR ANY OTHER LOSS OR EXPENSE(S) NOT SPECIFICALLY DESCRIBED ABOVE, AND DISCLAIMS ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. COSTAR LIABILITY, IF ANY, WILL NOT EXCEED THE PURCHASE PRICE PAID FOR ANY PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

The Costar logo is written in a blue, cursive script font. The word "Costar" is written in a fluid, handwritten style with a slight shadow effect behind the letters.

Costar Video Systems Limited Warranty Revised 1/2009